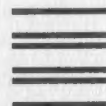


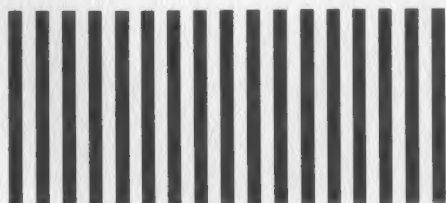
MONOGRAM<sup>™</sup>  
P.O. Box 8250  
Inglewood, CA 90308

POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY CARD  
FIRST CLASS PERMIT NO. 9 INGLEWOOD, CA



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



#### Warranty and Replacement Policy

The Monogram 90-day Limited Warranty is set forth in the Customer License Agreement in the manual. Please review it carefully.

From the end of the 90-day warranty period until one year after the date of purchase, you may obtain a replacement disk from Monogram for a \$15.00 fee.

A Postage Paid Warranty Registration Card is attached. It is important to fill it out completely. Then, detach along the perforation and return it to us. Immediately upon receipt of your card, we will add your name to our mailing list. You will receive Monogram's newsletter, featuring new applications, technical information and useful news on product enhancements, upgrades and new product introductions.

#### Product Support Program Enrollment Card

By filling in this card and sending it to us, along with a check or money order for \$20.00, you will qualify for the full range of benefits outlined under "Product Support Program."

#### Product Support Program

This program has been designed to be very easy to use. Computer and accounting terminology has been kept to a minimum. The "Getting Started" chapter of the manual defines commonly-used terms and functions. There's a glossary available for ready reference. And an Error Assist section to help you along.

We've made the program as user-friendly as we possibly could. But we understand that there will still be occasions when you simply can't solve a problem on your own.

So we've established a group of expert customer support people, trained and equipped to answer your questions. By phone or by mail.

Our customer service group is one of several benefits available to you through our special Product Support Program at a one-time charge of \$20.00. Here is a complete list of services included in the program:

**Back-up Diskette.** To protect you from the unexpected.

**Technical Support:** As described above, our Customer Service Group is available to help you either by phone or by mail. All you have to do is identify yourself and give our receptionist your product serial number. (There is a label on your program diskette.) The Customer Service Hotline (213) 215-0529 is open from 9:00 A.M. to 4:00 P.M. (Pacific Time). If you'd rather put your questions in writing, send your correspondence to:

MONOGRAM  
Customer Service Group  
8295 South La Cienega Blvd.  
Inglewood, CA 90301

**Periodic Newsletters.** This program can be used in a number of different personal and business ways. These newsletters will address some of the more interesting applications and deal with some of the most frequently asked questions—including the "stumpers." Input for the newsletters is welcomed, so feel free.

**Enhancements/Revisions/New Products.** In addition to creating new products for the home productivity field, we are always striving to perfect and upgrade our existing products. By staying in touch with you, we can keep you posted on each new development as it occurs.

# MONOGRAM<sup>™</sup>

## Customer Information

MONOGRAM™ Customer License Agreement

IMPORTANT: THE ENCLOSED MONOGRAM™ PROGRAM IS LICENSED BY MONOGRAM™ TO CUSTOMERS FOR THEIR USE ONLY ON THE TERMS SET FORTH BELOW. OPENING THIS PACKAGE OR USING THE ENCLOSED DISKETTE INDICATES YOUR ACCEPTANCE OF THESE TERMS.

I. License.

MONOGRAM hereby grants you a non-exclusive license to use the enclosed MONOGRAM software and manual subject to the terms and restrictions set forth in this License Agreement. Title to such software and manuals remains with Monogram.

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The software and the manual are copyrighted. You may not copy or otherwise reproduce any part of the software or the manual or its documentation, except that you may load the software into a computer as an essential step in executing the software on the computer.

III. Restrictions on Use and Transfer.

The original and any back-up copies of the software and the manual are to be used only in connection with a single computer. You may physically transfer the software from one computer to another, provided that the software is used in connection with only one computer at a time. You may not transfer the software electronically from one computer to another over a network. You may not distribute copies of the software or the manual to others. YOU MAY NOT USE, COPY, MODIFY, TRANSFER, SUBLICENSE, RENT, LEASE, CONVEY, TRANSLATE, CONVERT TO ANY PROGRAMMING LANGUAGE OR FORMAT OR DECOMPILE OR DISASSEMBLE THE SOFTWARE OR ANY COPY, MODIFICATION OR MERGED PORTION, IN WHOLE OR IN PART, EXCEPT AS EXPRESSLY PROVIDED FOR IN THIS LICENSE.

IV. No Warranty of Performance.

MONOGRAM DOES NOT AND CANNOT WARRANT THE PERFORMANCE OR RESULTS THAT MAY BE OBTAINED BY USING THE SOFTWARE OR THE MANUAL. ACCORDINGLY, THE SOFTWARE AND THE MANUAL ARE LICENSED "AS IS" WITHOUT WARRANTY AS TO THEIR PERFORMANCE, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. THE ENTIRE RISK AS TO THE RESULTS AND PERFORMANCE OF THE PROGRAM IS ASSUMED BY YOU. SHOULD THE SOFTWARE OR THE MANUAL PROVE DEFECTIVE, YOU (AND NOT MONOGRAM OR ITS DEALERS, OR DISTRIBUTORS) ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION.

V. Limited Warranty for Diskettes.

To the original licensee only, MONOGRAM warrants the magnetic diskette on which the software is recorded to be free from defects in materials and faulty workmanship under normal use and service for a period of ninety days from the date the software is delivered. If, during this 90-day period, a defect in the diskette should occur, the diskette may be returned to MONOGRAM at the address noted below, or to any authorized MONOGRAM dealer, and MONOGRAM will replace the diskette without charge to you, provided that you have previously returned the enclosed Warranty Registration Card to MONOGRAM. Your sole and exclusive remedy in the event of a defect is expressly limited to replacement of the diskette as provided above. Any implied warranties of merchantability and fitness for a particular purpose are limited in duration to the period of ninety (90) days from the date of delivery. If the failure of a diskette has resulted from accident, abuse or misapplication of the diskette, then MONOGRAM shall have no responsibility to replace the diskette under the terms of this limited warranty. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

VI. Diskette Replacement Policy.

If after ninety (90) days and during the first year after the date of delivery, a defect in the diskette should occur, the diskette may be returned to MONOGRAM, accompanied with proof of purchase and payment of the applicable replacement fee as outlined in this User Guide and MONOGRAM will replace the diskette provided that you have previously returned your Warranty Registration Card to MONOGRAM.

VII. Limitation of Liability.

NEITHER MONOGRAM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS SOFTWARE OR MANUAL SHALL BE LIABLE FOR ANY DIRECT, INCIDENTAL, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, SUCH AS, BUT NOT LIMITED TO, LOSS OF ANTICIPATED PROFITS OR BENEFITS, RESULTING FROM THE USE OF THE PROGRAM OR ARISING OUT OF ANY BREACH OF ANY WARRANTY, EVEN IF NOTICE HAS BEEN MADE OF THE LIKELIHOOD OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

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The license is effective until terminated. You may terminate it at any time by destroying the software and the manual together with all copies, modifications and merged portions in any form. It will also terminate if you fail to comply with any term or condition of the License Agreement. You agree upon such termination to destroy the software and the manual together with all copies, modifications and merged portions in any form.

YOUR USE OF THE SOFTWARE OR MANUAL OR SIGNATURE ON THE ENCLOSED WARRANTY REGISTRATION CARD ACKNOWLEDGES THAT YOU HAVE READ THIS CUSTOMER LICENSE AGREEMENT AND AGREE TO ITS TERMS. YOU FURTHER AGREE THAT THE LICENSE AGREEMENT IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN US AND SUPERSEDES ANY PROPOSAL OR PRIOR AGREEMENT, ORAL OR WRITTEN, AND ANY OTHER COMMUNICATIONS BETWEEN US RELATING TO THE SUBJECT MATTER OF THIS AGREEMENT.

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8295 S. La Cienega Blvd.  
Inglewood, CA 90301  
(213) 215-0529

Complete this form immediately and return to Monogram.  
**FOR BACK-UP DISK INFORMATION, REFER TO THE PRODUCT SUPPORT PROGRAM DESCRIBED IN THIS BROCHURE.**

Name \_\_\_\_\_  
Signature \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone Number, Day (\_\_\_\_\_) \_\_\_\_\_ Eve (\_\_\_\_\_) \_\_\_\_\_  
Product Serial Number \_\_\_\_\_  
Where was this product purchased? \_\_\_\_\_  
Address \_\_\_\_\_

Purchase Price \_\_\_\_\_ Date of Purchase \_\_\_\_\_

What brand of computer do you own? \_\_\_\_\_

What brand of computer do you use in your office? \_\_\_\_\_

Do you use this program for ☐ Home Finances?

☐ Small Business Finances? ☐ Both?

Other? \_\_\_\_\_

What peripherals do you currently own/plan to buy in the next 6 months?

☐ Printer ☐ Modem

☐ Hard Disk Drive ☐ Mouse

☐ Additional Floppy Disk Drive(s) ☐ Other \_\_\_\_\_

Do you prepare your own taxes?

☐ Yes ☐ No

How much do you spend on your tax preparation? \_\_\_\_\_

Would you be interested in banking from your home? \_\_\_\_\_

What is the name of your bank(s)? \_\_\_\_\_

133138

What is the age of the purchaser of this program?

☐ 18-25 ☐ 50-65

☐ 26-35 ☐ Over 65 Purchaser is ☐ Male ☐ Female

☐ 36-49

Household Income?

☐ 10-25K ☐ 36-50K

☐ 26-35K ☐ 50K Above

What is the age of the primary user of this program?

☐ 18-25 ☐ 26-35 ☐ 36-49 ☐ 50-65 ☐ Over 65

Is the primary user ☐ Male? ☐ Female?

How many people use this program? \_\_\_\_\_

What other software programs do you own/plan to buy in the next 6 months?

1. \_\_\_\_\_ 3. \_\_\_\_\_

2. \_\_\_\_\_

Occupation?

You \_\_\_\_\_

Spouse \_\_\_\_\_

What computer magazines do you read? \_\_\_\_\_

How did you hear about this program? \_\_\_\_\_

☐ Advertisement  
name of publication

☐ Dealer ☐ Magazine Article ☐ Friend

☐ Other \_\_\_\_\_

(DETACH WARRANTY CARD AT PERFORATION)